



## Rules for Day Camp

The purpose of Willow Lodge Doggie Day Camp is to provide a secure, stimulating, healthy and convenient daycare service to dogs and their owners. Dogs receive the attention and exercise they need, allowing owners to conduct their day-to-day life without the guilt or worry that they are not providing the very best for their dog and friend.

### Guest Requirements:

Guests must be at least 4 months old, neutered/spayed by 6 months and current on vaccinations for Rabies, Distemper and Bordetella. Copies of vaccination records are required during the evaluation process. Guests must be in good health, flea/tick free, friendly to all dogs and generally love to play.

### Enrollment Process:

To be accepted, a behavior and health questionnaire must be filled out. We will then schedule an appointment for a "temperament test". At that appointment, we will review the questionnaire and a staff member will take our prospective guest around the daycare and perform a temperament test (behavior assessment). We will then consult with you on our assessment. This process is to ensure the safest facility allowing for the most fun!

### Drop-off & Pick-up Times:      **Must have a Reservation!! 712-548-4601**

Mon., Wed, & Fri. :	Full-day	Drop-off	7:00am - 8:00am
		Pick-up	4:00pm - 5:00pm
	Half-day	AM Drop-off	7:00am - 8:00am
		AM Pick-up	11:00am - 1:00pm
Tues. & Thurs. :	Half-day	PM Drop-off	11:00am - 1:00pm
		PM Pick-up	4:00pm - 5:00pm
	Half-day	AM Drop-off	7:00am - 8:00am
		AM Pick-up	11:00am - 1:00pm



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**Reservations:** Call 712-548-4601 to schedule!

Reservations can be made daily, weekly or monthly. Establishing a regular routine is encouraged to help dogs feel settled in the day camp environment and to help staff prepare for each day.

Last minute drop-ins are accepted for existing clients only. Calling ahead is recommended to ensure there is space available.

### **Dog Behavior Policy:**

For the well being of all of our guests and the peace of mind of their owners, Willow Lodge has zero tolerance for any aggressive, intimidating or high-maintenance behavior. That said, while we are not a training facility, we are prepared to work with dogs that may have minor adjustment or non-aggressive behavioral issues. A dog whose behavior continues to be deemed unacceptable will be asked to make alternative care arrangements. It will always be the prerogative of Willow Lodge to determine which dogs are a good fit for our Day Camp.

Staff at Willow Lodge recognize that ultimately, a dog is an animal, with animal instincts. While rare, we understand that even the most docile and mellowest dog can unpredictably get ticked off enough to show some level of aggression, whether it be barking, snarling, nipping or biting. Any incident at Willow Lodge Day Camp will be documented and assessed by the staff taking into account behavior and environment leading up to the incident, character of the dogs involved and the severity of the incident.

Owners will be immediately notified if their dog receives or causes an injury while at Willow Lodge Day Camp.

**ALL VETERINARY BILLS ARE THE RESPONSIBILITY OF THE OWNER. Owners must sign a Hold Harmless waiver before their dog can be accommodated at Willow Lodge Day Camp.**